

Scam Policy & Disclaimer

Important Notice: Scam Prevention and Ticket Disclaimer

We would like to bring your attention to an important matter regarding the purchase and sale of tickets for our opera company's performances. Syracuse Opera takes great pride in ensuring the security and authenticity of tickets, as well as the overall safety and satisfaction of our patrons.

Please be advised that any tickets not purchased directly from our official box office or those resold by unauthorized third parties are strongly suspected to be fraudulent. We have witnessed instances where unsuspecting individuals have fallen victim to ticket scams, resulting in disappointment and financial loss.

To protect yourself, we urge all patrons to exclusively utilize our official box office for ticket purchases or exchanges. Our box office is the only authorized, legitimate source for Syracuse Opera tickets. Please refrain from engaging with individuals or websites claiming to offer tickets at discounted prices or alternative channels for ticket acquisition. These are often deceptive attempts to defraud unsuspecting buyers.

By purchasing tickets solely through our official box office, you can guarantee the authenticity, validity, and security of your ticket. Additionally, in the event that you are unable to attend a performance, we kindly request that you utilize our box office exclusively to surrender tickets. This helps us ensure that all transactions are conducted safely and fairly.

Syracuse Opera hereby disclaims any responsibility or liability for tickets obtained from unauthorized sources or resale platforms, as we cannot guarantee their legitimacy or provide assistance in case of issues arising from such transactions. Our commitment is to ensure the best experience for our valued patrons who rely on the official ticketing procedures we have established.

We sincerely appreciate your understanding, cooperation, and commitment to preventing ticket scams. By adhering to these guidelines, you play an essential role in safeguarding the integrity of our performances and protecting fellow opera enthusiasts from potential harm.

Thank you for your continuous support of Syracuse Opera, and we look forward to providing you with exceptional, authentic, and memorable operatic experiences.

For any questions or concerns, please feel free to contact our official box office at 315-475-5915 directly.